

**KARRIS  
K9  
KAMP**

## BOARDING AND SERVICES AGREEMENT

### NOTICE TO THE PET OWNER/GUARDIAN:

PLEASE READ CAREFULLY. THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE KARRIS K9 KAMP OR GAVI ENTERPRISES LLP. (referred to in this agreement as "KARRIS OR GAVI"), AND RELATED PARTIES. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY AND UNDERSTAND ITS EFFECT, POLICIES, PROCEDURES, PET RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK, AND INDEMNIFICATION AGREEMENTS.

In consideration for my pet(s) \_\_\_\_\_ being permitted to be a pet guest at Karris by signing this document, I \_\_\_\_\_, Owner/Guardian, make the following representations, certify the accuracy of all information provided to Karris at any time, and agree to all the following policies, procedures, terms and conditions stated below in this Karris K9 Kamp & GAVI Enterprises LLP Boarding and Services Agreement.

### Policies, Procedures, Terms and Conditions

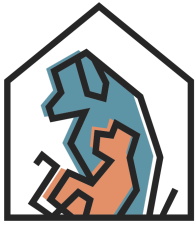
- Owner/Guardian.** I represent that I am the owner and/or authorized guardian of my pet and I am fully authorized to enter this agreement.
- Refusal of Service.** I understand Karris reserves the right to deny admittance to any pet for any reason, at any time.
- Pet Requirements:** I represent that my pet meets all of the following requirements: (1) is four months of age or older, (2) is current on his/her required vaccinations, (3) is on a monthly flea and tick preventative medication, (4) has been in good health for the last 30 days prior to check-in, (5) my pet is not aggressive or toy protective, (6) my dog will enter and exit Karris facility on a leash.
- Health.** I represent that my pet has not had any contagious illnesses of any kind for 30 days prior to check-in. I am aware and understand that Karris employees are not veterinarians and do not have backgrounds in animal medicine. Karris employees cannot diagnose or detect illnesses in the pets that are staying at Karris. I agree to assume all risks associated with the administration of medication by Karris during my pet's stay. In addition, I acknowledge and am aware that vaccines do not protect against all contagious illnesses that may affect my pet. I agree that in case of any medical emergencies, treatment and supervision will be done by Karris' on call veterinarian. I HEREBY AGREE TO INDEMNIFY KARRIS & GAVI, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS AGAINST ANY CLAIMS MADE AGAINST KARRIS OR GAVI, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS AS A RESULT OF MY FAILURE TO INFORM KARRIS OF ANY PRE-EXISTING MEDICAL CONDITIONS THAT MY PET MAY HAVE.
- Flea and Ticks.** I agree that if any fleas or ticks are discovered on my pet during check-in or at any other time while my pet is receiving services at Karris, that Karris may administer a flea bath and flea spot treatment at my expense.
- Veterinarian Care.** I agree to allow Karris on-call veterinarian to administer medical treatment for my pet, if, in its sole discretion it appears that the pet is ill, injured, or exhibits any other behavior that would reasonably suggest that my pet might need medical treatment. Medical treatment may require transportation of my pet to receive care and I hereby authorize such transportation. I grant Karris full authority to make decisions involving the medical treatment of my pet during its stay at



## KARRIS K9 KAMP

Karris. I agree that I am fully responsible for the cost of any such medical treatment and transportation.

7. **Veterinarian Liability:** I agree that I am assuming all risk of illness, disease, harm or otherwise to my pet by allowing my pet to participate in services at Karris. Furthermore, I agree that I am assuming all risk of the consequences associated with any decisions made by Karris, relating to the medical care and transportation of my pet. I agree to be solely financially responsible for any and all veterinarian care of my pet while in the care of Karris, or as a result from time spent at Karris. IN ADDITION, I AGREE THAT IF MY PET IS INJURED BY ANOTHER PET, I HEREBY RELEASE KARRIS & GAVI, ITS OWNERS, EMPLOYEES, AND AGENTS FROM ALL LIABILITY AND FINANCIAL RESPONSIBILITY FOR SUCH INJURY. I FURTHER UNDERSTAND THAT IF MY PET BITES A HUMAN OR PET, THAT ANY LIABILITY ON KARRIS OR GAVI IS WAIVED OFF AND I AGREE TO BE FINANCIALLY RESPONSIBLE FOR ANY MEDICAL TREATMENT REQUIRED FOR THE HUMAN OR PET.
8. **Transportation.** I agree that if my pet is transported to or from Karris by Karris, its employees or agents that I AGREE TO NOT HOLD KARRIS & GAVI, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS HARMLESS IN THE EVENT OF INJURY OR ACCIDENT DURING TRANSPORTATION.
9. **Doggie Daycare.** I understand that Karris is a cage-free facility utilizing playgroups where multiple dogs interact. I understand that dogs play with their mouth and paws, which can result in nicks and scratches on my pet. While Karris provides reasonable care and supervision in the playgroups, I understand and agree that Karris employees may not notice these nicks or scratches before my pet's departure and, therefore, I might not be notified.
10. **Aggressive Dogs.** I certify that my dog is not aggressive, and I understand that aggressive dogs are not permitted to participate in services at Karris. If my dog acts aggressively or exhibits unacceptable behavior, he/she may be separated from the other dogs. I authorize Karris to use squirt bottles, citronella spray, and in extreme cases, muzzles to control my pet for the protection of other pet guests and humans. In case additional training or behavior correction is required during my pet's stay, I agree to pay for the additional training charges.
11. **Abandonment Notice.** I fully understand and agree that if my pet is not picked up by myself or an authorized representative within 14 calendar days after the day my pet is scheduled to depart, that my pet shall be deemed "abandoned". I understand if I abandon my pet at Karris, Karris, in its sole discretion, will try to re-home my pet, or relinquish my pet to a legal shelter of its choice. I FULLY UNDERSTAND AND AGREE THAT IF I ABANDON MY PET AT KARRIS, I MAY BE UNABLE TO RETRIEVE MY PET AND WILL HAVE NO RECOURSE AGAINST KARRIS. In addition, I understand that I will still be responsible for the unpaid charges incurred for my pet's stay.
12. **Photo and Video Release.** I agree to allow Karris & GAVI to use my pet's name and any images or videos taken while he/she is in the care of Karris, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials.
13. **Personal Property.** I agree that Karris shall not be responsible or liable for any lost, stolen, or damaged personal property belonging either to my dog or me. I also understand and agree that my dog's collar may be removed in the play area to prevent injury. This includes flea collars.
14. **Service Fees.** I agree to pay for all fees, services, and products with a credit card, cash, or bank transfer at the time of my pet's pickup from each visit at Karris. I give express permission to Karris to charge any of the credit card numbers provided by me for any unpaid fees, services, or products. I further agree to pay the cost of any check or debit charges returned or challenged for any reason.
15. **Reservations.** I understand that confirmed reservations are required for boarding services at Karris. For extending stays, balance must be paid in full prior to extension.



## KARRIS K9 KAMP

16. **Cancellations. Non-holiday/non-peak policy:** I understand that all confirmed reservations for NON HOLIDAY/NON PEAK DAYS must be canceled at least 24 hours prior to my pet's reserved arrival date. I further understand that a cancellation made within 24 hours of my pet's arrival date or a no-show will result in my credit card on file being charged 50% of the total reservation fee. **Holiday/Peak day policy:** I understand that all confirmed reservations for HOLIDAY/PEAK DAYS must be canceled 24 hours prior to my pet's reserved arrival date. I further understand that cancellation made within 24 hours of my pet's reserved arrival date, or a no show, will result in a full charge of the total reservation fee to my credit card on file.
17. **Rescheduling Boarding:** If a boarding visit is rescheduled, the original check-in date will remain the reference point of any cancellation. If a boarding stay is then canceled within our cancellation period of the original check in date, it will result in a cancellation fee.
18. **Check-in & Check-out Times.** Check-in and Check-out can occur between 9:30 am and 6:30 pm unless otherwise notified. Boarding charges are calculated based on 24 hours. If my check-in or check-out falls outside of the mentioned timeline, additional Boarding or Day care fee may be charged depending on the room necessary to accommodate your pets.
19. **Early departure:** Regardless of reason, once a pet's stay has begun, I understand that I am responsible for payment of all days reserved, regardless of picking my pet up prior to the scheduled departure date.
20. **Refunds.** Karris will gladly accept returns of unopened and unused merchandise from our pet store within 30 days of purchase with proof of receipt. However, bowls, beds, and bedding cannot be returned and are final sale. Since packages are discounted, packages of any services are non-refundable.
21. **Facility Policies.** I acknowledge that I have received and reviewed of Karris "Facility Policies." I HEREBY AGREE TO BE FULLY BOUND BY ALL THE TERMS AND CONDITIONS OF Karris "FACILITY POLICIES."
22. **Duty to Disclose.** I represent that I have disclosed and shall continue to disclose, any and all medical conditions or any other conditions, including, but not limited to, personality concerns or behaviors that may affect, limit, or prevent my pet's ability to participate in services provided by Karris. I understand that Karris is relying on and will rely on those representations to provide a safe environment for both humans and animals.
23. **Controversy or Claim.** I agree that any controversy or claim arising out of, or relating to this contract, or breach thereof, or as the result of any claim or controversy including the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the courts of North Goa. I further agree that judgment upon award rendered by an arbitrator may be entered in any Court having jurisdiction thereof and the arbitrator shall, as part of his award to the prevailing party, the cost of such arbitrations and reasonable attorney's fee of the prevailing party.
24. **WAIVER, RELEASE AND INDEMNIFICATION.** I RELEASE, WAIVE, DISCHARGE, INDEMNIFY AND AGREE TO HOLD KARRIS & GAVI, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS HARMLESS FOR ANY AND ALL MANNER OF DAMAGES, INJURY, CLAIMS, LOSS, LIABILITIES, COSTS OR EXPENSES, ATTORNEY'S FEES, CAUSES OF ACTION OR SUIT, WHATSOEVER IN LAW OR EQUITY, ARISING OUT OF OR RELATED TO THE SERVICES PROVIDED BY KARRIS & GAVI, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES OR AGENTS INCLUDING WITHOUT LIMITATION: (1) ANY INACCURACY IN ANY STATEMENT MADE BY MYSELF OR INFORMATION PROVIDED BY ME TO KARRIS, (2) MY PET, INCLUDING BUT NOT LIMITED TO DESTRUCTION OF PROPERTY, DOG BITES, INJURY, AND TRANSMISSION OF DISEASE, AND (3) ANY ACTION BY MYSELF THAT IS IN BREACH OF THE TERMS OF THIS AGREEMENT.
25. **Sole Agreement.** This writing represents the sole agreement between Karris and the Owner/Guardian.



**KARRIS  
K9  
KAMP**

26. **Affirmation.** Each time I bring my pet into Karris, I am re-affirming the terms of this agreement, including updated claims, and the truthfulness and accuracy of all the statements I have made in this agreement.

